

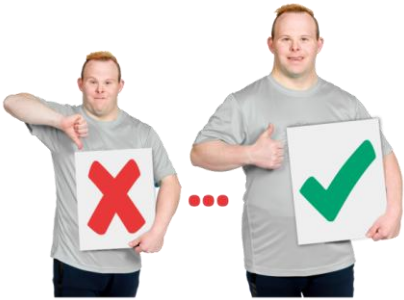


What is Next Generation Ticketing?



This is an Easy to Read Guide.

What is Next Generation Ticketing?

 NTA Údarás Náisiúnta Iompair National Transport Authority	The National Transport Authority are also known as the NTA.
	The NTA are making big changes to tickets and fare payments on public transport.
	This is called Next Generation Ticketing or NGT.
	Up to now, LEAP cards have worked well for our customers.



NGT is an easier, quicker, and simpler way to pay for your journey.



NGT will make public transport easier for everyone.



We are working hard on this new system.
We hope to have it ready by 2028.

What will NGT mean for customers?



Customers are at the centre of our new system.



You will be able to pay your fare using a bank card, mobile phone, or other smart device.



It will be quicker to get on the bus.
This means quicker journeys.



NGT will give customers more choice of how to pay for public transport.



NGT will work out the cheapest fare for your journey.

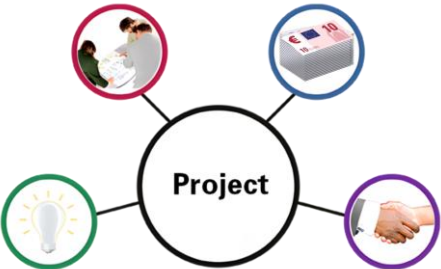


It will still give discounts for young adults and students.



There will be a new app so you can store your tickets digitally.

Putting the new system in place

	The NTA is working with a company called Indra Sistemas S.A.
	This company has experience with ticket systems for transport.
	The NTA and Indra are designing the new system for Ireland's public transport.
	This is a huge project.



We need to:

- Change all the LEAP card devices to NGT devices



- Change the devices on buses and at stops



- Change the devices at Luas platforms and train gates



- Have a new online system where customers can buy tickets safely.



While we make the changes, customers still need to be able to use their LEAP cards.



The 2 systems will have to work alongside each other for a while.



We need to design and test new financial and customer support systems.



We will follow the laws for bank cards.
This will keep information safe.

When will I be able to pay my fare with my phone?

	This project will take time to finish.
	We are making progress already.
	We have started work on ticketing devices, vehicles, stops, and stations.
	In 2027, we will start to test this equipment.



We will see how the equipment works for customers.



We will make sure the equipment is accessible.



The new machines will take LEAP cards and Public Service Cards for free travel.



Customers will not have to change how they use public transport.



By 2028, you will be able to pay by debit or credit card, phone, and bank card.



This will start on Luas and Dublin city bus services.



By the end of 2028, it will be on all DART and rail services in the Greater Dublin Area.

